

QUALITY AGREEMENT FOR UNCLEANED, USED H1 PALLETS

ltem	H1 plastic pallet			
Addition		H1 plastic pallet Reusable		
Model	3 skids, welded			
Size (L/W/H)	1200 x 800 x 160 mm			
Condition	Used, not clean			
Pooling requirements for H1 pallets for accept				
Colour	Grey			
		Slight signs of wear up to damage that do not impact the		
Generalappearance	on the function of the H1 pallet Soiling and food residues that can be removed in an industrial			
Examples for ,acceptable'				
Арре	arance, soiling and slight signs of wear			
Information about the loading unit	Option 1	Option 2		
Stacking	15	18		
Units per layer	1	1		
Units per loading unit	15	18		
Weight per LE	approx. 270 kg	approx. 324 kg		
Loading height per LE	238,5 cm	286,2 cm		

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Colour	Other colour than grey			
	Wrongitem			
Generalappearance	Soiling and food residues that cannot be removed in an industrial washing plant			
	Damage that impacts on the function of the H1 pallet			
	Mould	Mould		
	Pests	Pests		
Examples for , not acceptable'				
Closed surface	Heavy soiling	Mould		
Examples of faulty pallets with fund				
	Damage with function restrictions			
Line Tor				

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Inspection and complaint procedure

The customer is responsible for the condition of the returned load carriers, and the loading point must confirm the returned state of the load carrier. The lorry driver is not responsible for checking the condition and the quantity. The connected unloading point is responsible for inspecting the load carrier to ensure compliance with the vPOOL quality agreement. A lead seal on the trailer for acceptance of the reported deviating load carrier is not necessary. Deviating load carriers must be reported at vPOOL within 24h after unloading, stating the order number, the affected quantity and with clear pictures at **reklamationen@vpool.eu**.

After notification has been given, faulty load carriers are collected at the customer's site, and are picked up after minimum quantity agreed with vPOOL has been reached.

vPOOL reports faulty loads to the customer in a damage notification subject to additional measures.

Statutory requirements for released new goods

New goods that are added to the pool must satisfy all requirements of the valid European and non-European (national German) legal regulations:

Ordinance (EU) No. 10/2011, amended by EU No. 2017/752	Total migration limit value (Test conditions: 10 days at 40°C, Simulants A, B, D2)	Cumulative max. 10 mg/dm ²
Directive 94/62/EC about packaging and packaging waste, amended by Directive 2005/20/EC (national law in Germany)	Heavy metals	Cumulative max. 100 mg/kg
Ordinance (EU) No. 1935/2004		
Ordinance (EU) No. 2023/2006		
Ordinance (EU) No. 1416/2016		
EU Ordinance 1895/2005		
Consumer Goods Ordinance (BedGgstV) (national regulations in Germany)		
Food and Feed Code (LFGB) (national regulations in Germany)		
Other generally recognised specifications that describe trade usage (DIN, industrial association guidelines)		
Recommendations by the Federal Institute for Risk Assessment (BfR)		

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